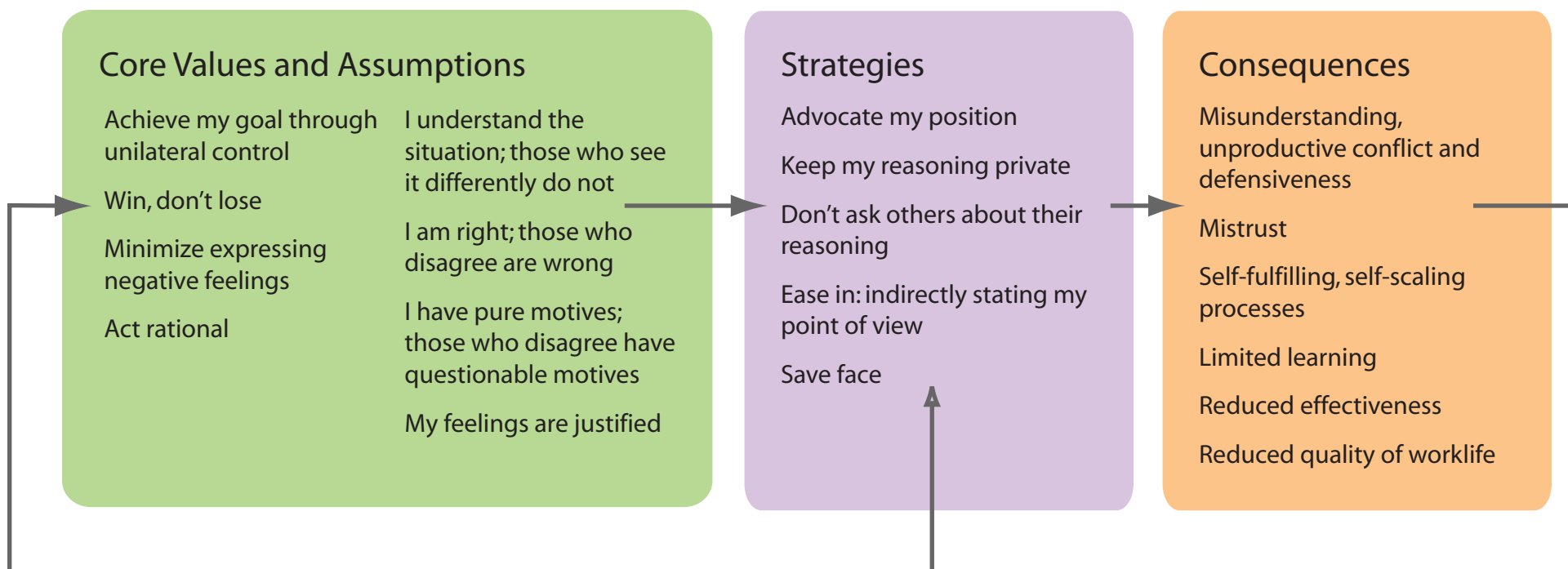


Unilateral Control Model

Model 1

The theory-in-use that almost all of us use to design our behavior in situations that are psychologically threatening or potentially embarrassing.



Mutual Learning Model

Model 2

The theory-in-use that enables you and the groups you work with to become more effective, particularly under difficult conditions.

